

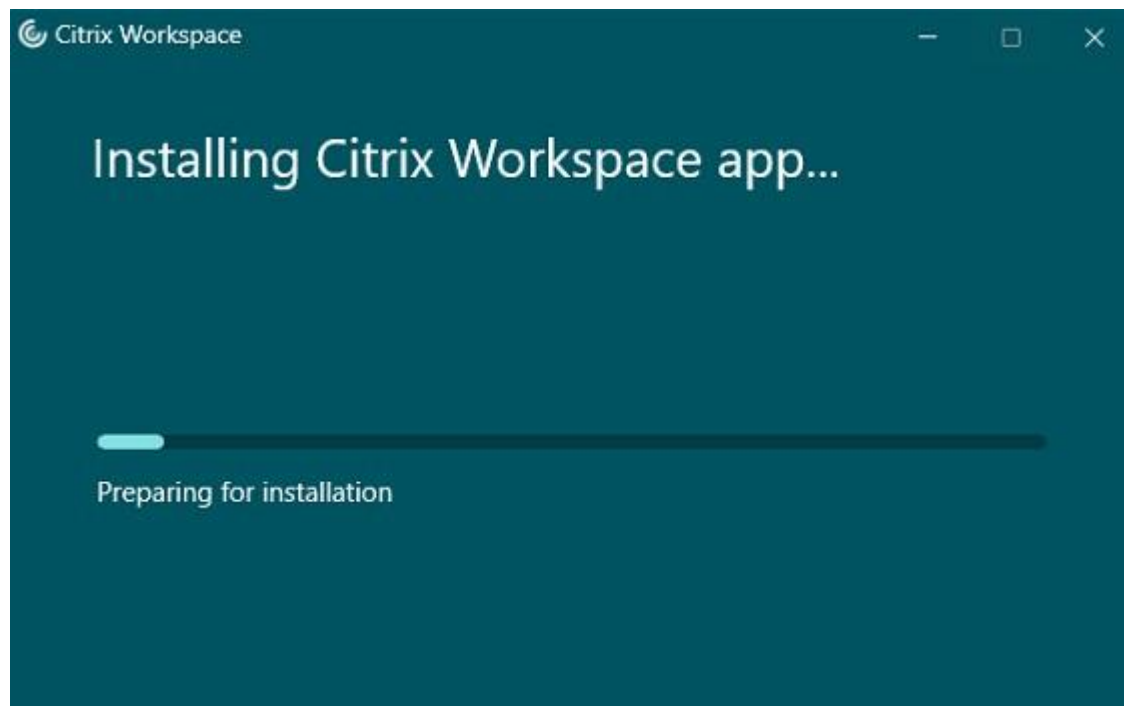
How to install Citrix ?

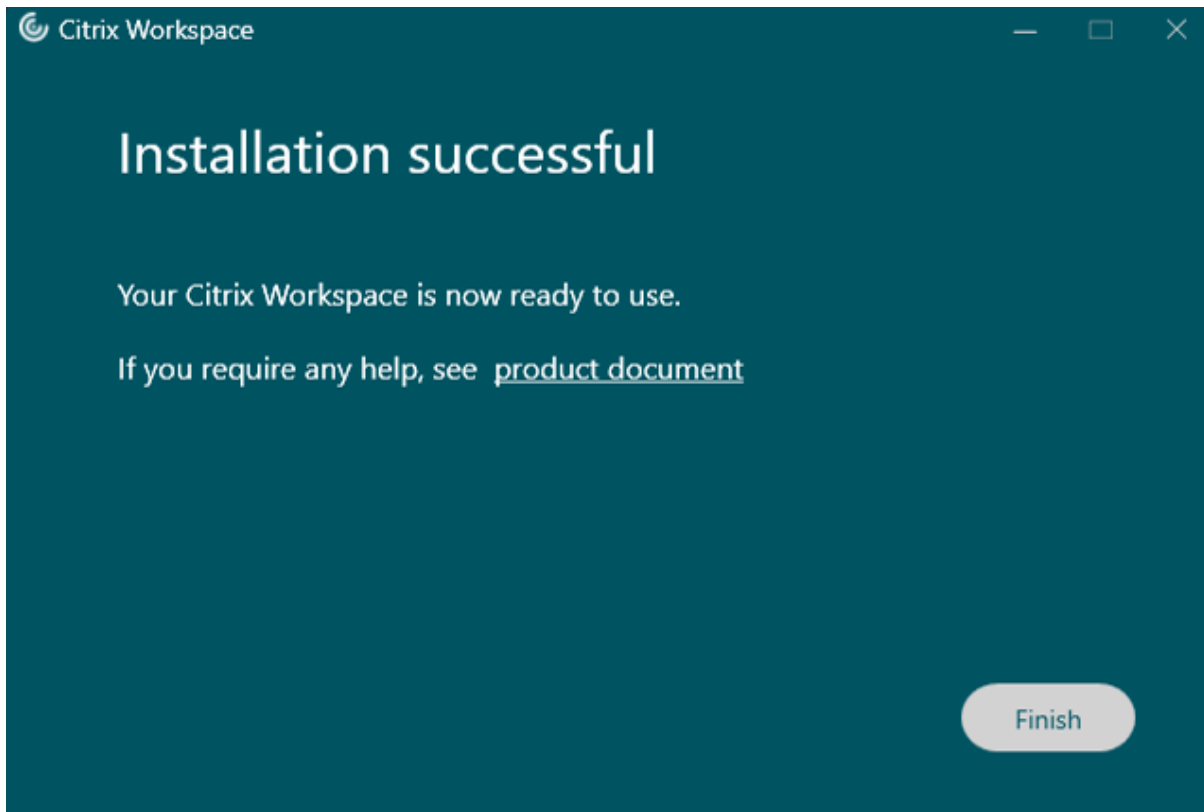
For Windows 11

Download: [Citrix Workspace LTSR 2507.1 CU2](#)

Before any installation, check if an older version is already installed and remove it.

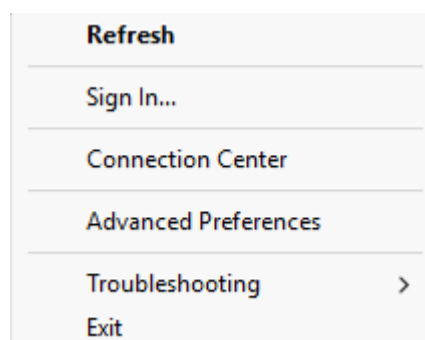




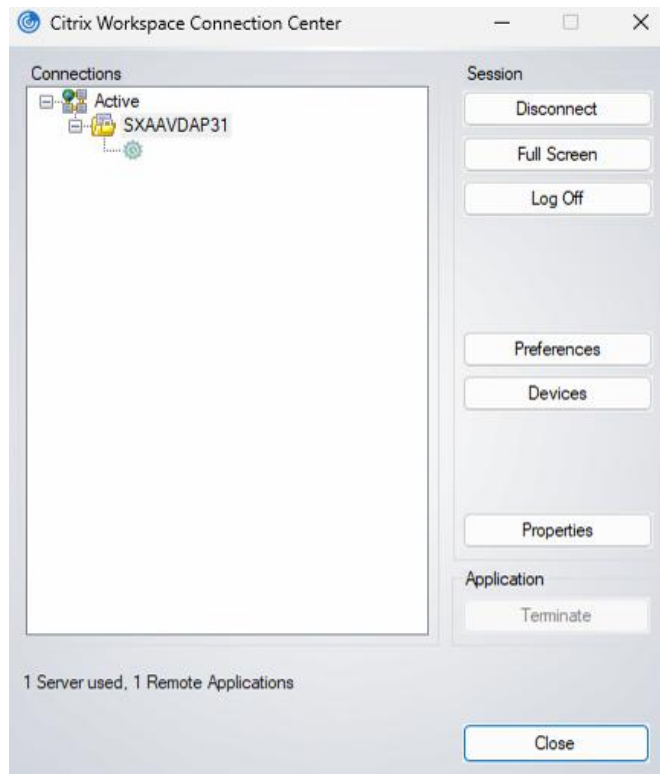


Mapping folders

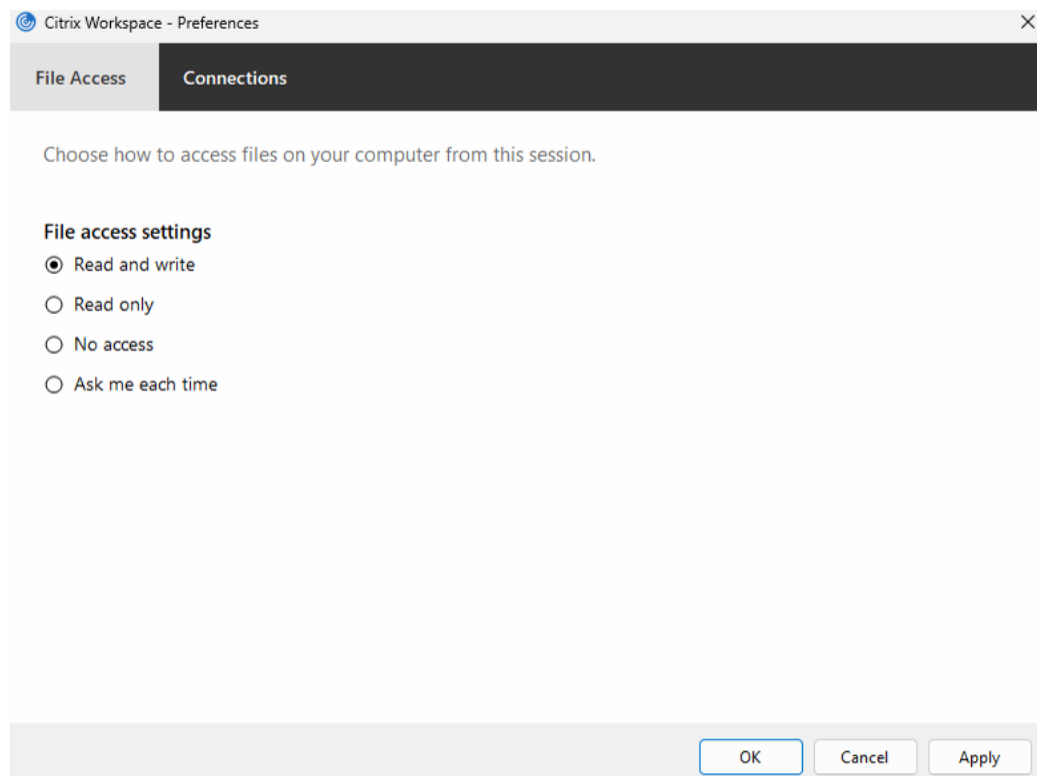
In order to map folders, to print or even to be able to save files, you must have an application (Presta@SP of Inform'S) opened and then give Citrix the authorization to Read and Write on/from our server:



Right click on Citrix in Taskbar, choose Connection Center



Select active server and open the preferences.
Choose "Read and Write". Apply and OK



Creation Presta folder (automatic creation) – help.groups.be

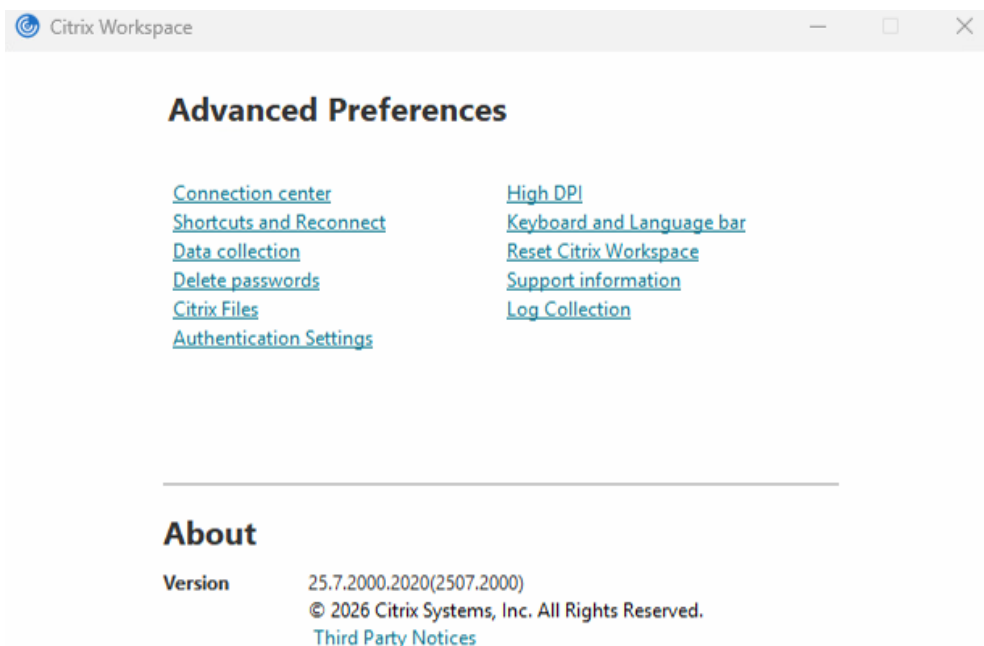


Printer and display issues

Only Default printer from local PC is recognized by Citrix Workspace for Prest@SP and Inform'S.

Display settings for multiple monitors => Scaling same value on each screen (otherwise Presta has glitches or unavailable menus).

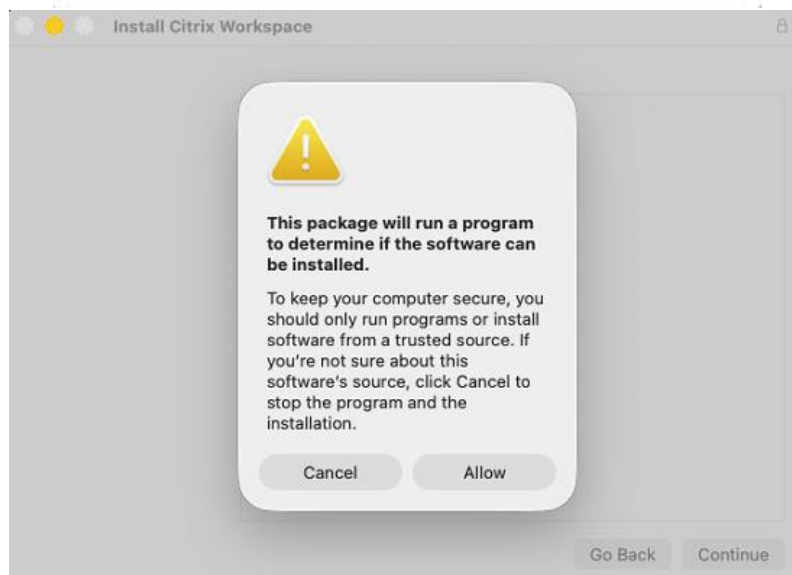
If welcome screen of Prest@SP seems too small, go to Citrix Advanced Preferences\High DPI and choose "Yes", reboot of the PC/laptop is advised.



For Mac (Apple Device)

If you have the latest macOS, download from [Citrix Workspace for Mac](#)

Otherwise, you can download earlier versions of macOS from [macOS Citrix old versions](#)



Install Citrix Workspace

Welcome to the Citrix Workspace Installer

- Introduction**
- Licence
- Destination Select
- Installation Type
- Installation
- Add Account
- Summary

Citrix Workspace app installs software that enables access to virtual apps and desktops, including web apps provided by your organization.

To optimize your virtual app experience, grant permissions for the following:

- Webcam
- Microphone
- Location

Click Continue to set up and install Citrix Workspace app on your computer.

Go Back Continue

Install Citrix Workspace

Software Licence Agreement

- Introduction
- Licence**
- Destination Select
- Installation Type
- Installation
- Add Account
- Summary

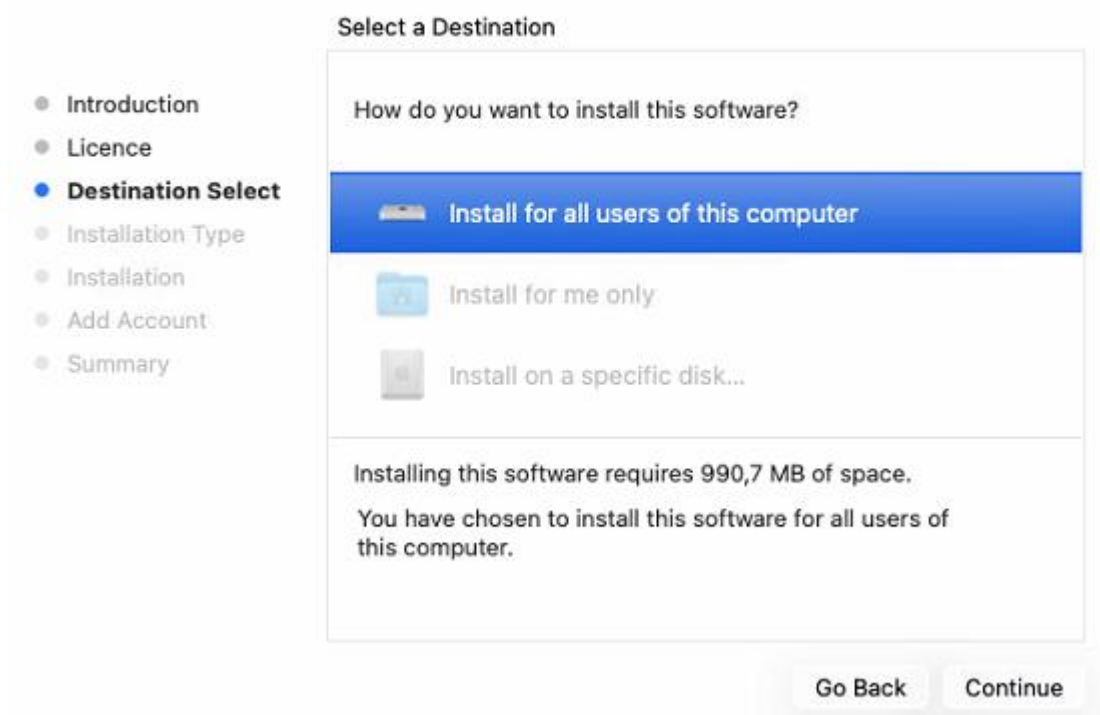
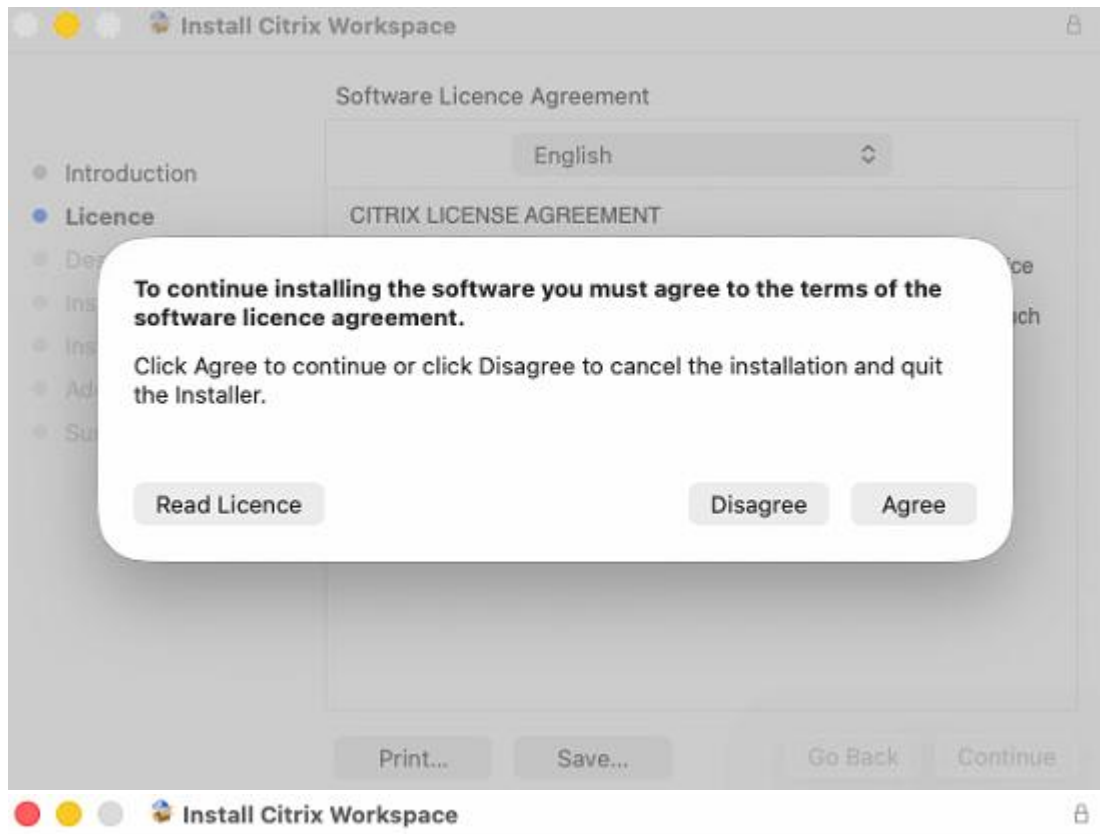
English

CITRIX LICENSE AGREEMENT

Use of this component is subject to the Citrix license or terms of service covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such Citrix product(s) and/or service(s).

CTX_code EP_T_A10352779

Print... Save... Go Back Continue



● ● ● 🍌 Install Citrix Workspace 🔒

Standard Install on "Macintosh HD"

This will take 990,7 MB of space on your computer.

Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.

[Change Install Location...](#)

[Go Back](#) [Install](#)

● ● ● 🍌 Install Citrix Workspace 🔒

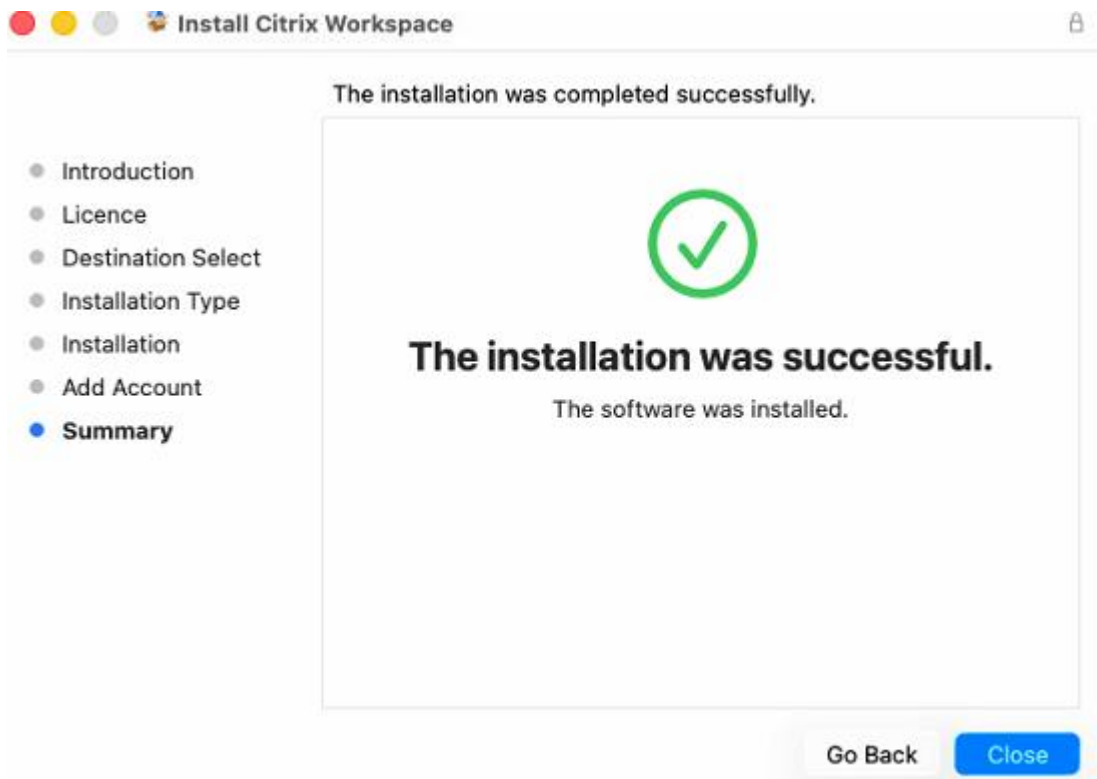
Add Account

If you received instructions to set up Workspace with your email or a server address, check Add Account, then click Continue.

Add Account

[Go Back](#) [Continue](#)

Single Sign on cannot be activated, neither an Account should be added. Just finish the installation wizard



Mapping folders

In order to map folders, to print or even to be able to save files you must give Citrix the authorization to Read and Write on/from our server:



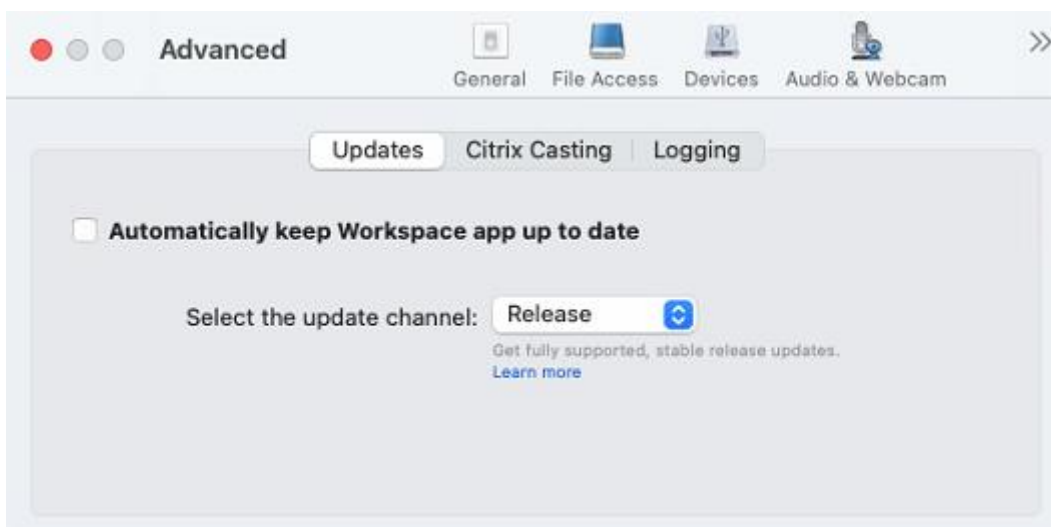
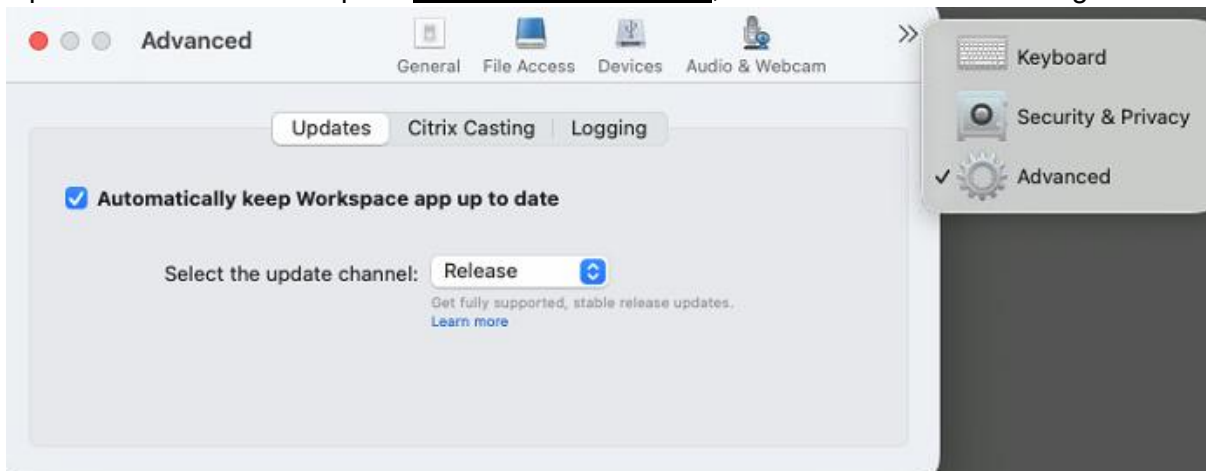
Open Citrix Viewer/Workspace when Presta is opened, choose Preferences/Settings



Select File Access and open the preferences select “Read and Write”.

2.2. Deactivate Updates

Open Citrix Viewer/Workspace when Presta is opened, choose Preferences/Settings



Deselect Automatically keep Workspace app up to date

Printer and display issues

Only Default printer from local PC is recognized by Presta

Display settings for multiple monitors => Scaling same value on each screen (otherwise Presta has glitches or unavailable menus)