

How to install Citrix ?

1. Windows 10/11

Download: Citrix Workspace 24.02 Offline

Before any installation, check if an older version is already installed and remove it.





Citrix	Workspace		٥	×
	CITRIX LICENSE AGREEMENT Use of this component is subject to the Citrix license or terms of service the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such Citrix pr and/or service(s). CTX_code EP_T_A10352779	e covering s roduct(s)		
1	✓ lagree	Car	ncel)

License must be accepted

Citrix Workspace		۵	×
Add-on(s)			
Start App Protection after installation (
Install Microsoft Teams VDI Plugin (
Install	Car	icel	

Any add-on to select





At the end of the installation, comes this screen, do not insert an email address and click on the cross in right upper corner





Or this screen





1.1. Mapping folders

In order to map folders, to print or even to be able to save files, you must have an application (Presta@SP of Inform'S) opened and then give Citrix the authorization to Read and Write on/from our server:

	Open
	Connection Center
	Advanced Preferences
	Check for Updates
2	Troubleshooting > Exit
^	ତ [

Right click on Citrix in Taskbar, choose Connection Center



litrix Workspace Connection Center	– 🗆 X
Connections	Session
Active	Disconnect
Available profile space: 19129 KB - N	Full Screen
Besktop Group S - Citrix Workspace	Log Off
	Preferences
	Devices
	Properties
	Application
	Terminate
2 Server used 2 Remete Applications	
2 Servers useu, 2 hemote Applications	
	Close

Select active server and open the preferences.

Citrix Workspace - Preferences	×
File Access Connections	
Choose how to access files on your computer from this session.	
Read and write	
 No access 	
○ Ask me each time	
ОК	Cancel Apply



Modify "Ask me each time" to "Read and Write". Apply and OK

1.1.1. Creation Presta folder (automatic creation)

https://help.groups.be Online Support



1.2. Deactivate updates



Right click on Citrix in Taskbar, choose Advanced Preferences



Click "Citrix Workspace Updates", do not perform any Update.



Change Update Setting to "No, don't notify me"

litrix Workspace		×
Update Settings		
Do you want to be notified when updates are available?		
○ Yes, notify me		
No, don't notify me	•	
O Use administrator specified settings		
Select the Update channel :		
Release \checkmark This app version is up to date.		
Get fully supported stable release updates.		
Learn More		
	Save	Cancel



1.3. Printer and display issues

Only Default printer from local PC is recognized by Citrix Workspace for Prest@SP and Inform'S.

Display settings for multiple monitors => Scaling same value on each screen (otherwise Presta has glitches or unavailable menus).

If welcome screen of Prest@SP seems too small, go to Citrix Advanced Preferences\High DPI and choose "Yes", reboot of the PC/laptop is advised.

Connection ce			
<u>Shortcuts and J</u> <u>Citrix Workspa</u> <u>Configuration</u> <u>Delete passwor</u> <u>Citrix Files</u>	iter Reconnect ce Updates checker ds	High DPI Keyboard and Language bar Data collection Reset Citrix Workspace Support information Log Collection	
About			



2. Mac for Apple Device

If you have the latest macOS, download from Citrix Workspace for Mac

Otherwise, you can download earlier versions of macOS from macOS Citrix old versions





	Install Citrix Workspace	
	Software License Agreement	
Introduction	English	
License	CITRIX LICENSE AGREEMENT	
Destination Select	Use of this component is subject to the Citrix license or terms of service	
Installation Type	covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such	
Installation	Citrix product(s) and/or service(s).	
Add Account	CTX_code EP_T_A10352779	
Summary		
	Print Save Go Back Continue	9

0	0		Install Citrix Workspace
		To continue insta software license	alling the software you must agree to the terms of the agreement.
•	Inti Lic	Click Agree to cor the Installer.	ntinue or click Disagree to cancel the installation and quit
	De		ce
	Ins Ins	Read License	Disagree Agree ch
	Add	Account	CTX_code EP_T_A10352779
	Sum	nary	
			Print Save Go Back Continue



	Install Citrix Workspace	
	Standard Install on "Macintosh HD"	
 Introduction License Destination Select Installation Type Installation Add Account Summary 	This will take 276.3 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.	
	Go Back Install	

• • •	Install Citrix Workspace	
 Introduction License Destination Select Installation Type 	Add Account If you received instructions to set up Workspace with your email or a server address, check Add Account, then click Continue. Add Account	-
 Installation Add Account Summary 		
	Go Back Continue	

Single Sign on cannot be activated, neither an Account should be added. Just finish the installation wizard



2.1. Mapping folders

In order to map folders, to print or even to be able to save files you must give Citrix the authorization to Read and Write on/from our server:

	Citrix Workspace	Edit	Window	н
	About Citrix Worksp	ace		
l	Settings		<	
l	Services		>	
	Hide Citrix Workspa	ce	26 H	
l	Hide Others Show All		тжн	
	Quit Citrix Workspac	ce .	×Q	

Open Citrix Viewer/Workspace when Presta is opened, choose Preferences/Settings

File Access	General Accounts File Access Devices
Choose how to access files an aspsaml.groups.be:443	d drives on your computer for a particular store: Read and write Read only No access Ask me each time

Select File Access and open the preferences select "Read and Write".



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	About Citrix Worksp	ace		
	Settings			
	Services		>	
	Hide Citrix Workspa	ce	×H:	
	Hide Others		1HH	
	Show All			
	Quit Citrix Workspace	e	*0	

Open Citrix Viewer/Workspace when Presta is opened, choose Preferences/Settings

• • File Access	General	File Access	Devices	Mic & Webcam	>>	Keyboard Security & Privacy
Choose how to access files and	drives on your o	computer fr	om your	applications:		Advanced
Read and write						
Read only						
No access						
Ask me each time						
	Go to	advance	d settir	ngs		
• • Advanced	(General A	ccounts	File Access	Device	>
	Updates	Citrix Cas	sting	Logging		
Automatically ke	ep Workspace	e app up t	o date			
Select the	update channe	el: Relea	se	0		
		Get fully Learn mo	supported, re	stable release upo	lates.	

Deselect Automatically keep Workspace app up to date

2.3. Printer and display issues

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