



Group S applications

Technical Requirements – client reference guide

22/07/2026 – Version 1.0

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Share this document with your IT department when setting up access to Group S applications.

1 Supported environment

1.1 Supported operating systems

Group S applications are supported on the following operating systems.

Platform	Supported version(s)
Windows (32-bit)	Windows 11 – Current and previous major releases
Windows (64-bit)	Windows 11 – Current and previous major releases
macOS	Current and previous 2 major releases
iOS	Current and previous 2 major releases
Android	Current and previous 2 major releases

1.2 Supported browsers

The table below shows the level of support per browser.

Browser	Support level
Microsoft Edge (latest)	Supported
Google Chrome (latest)	Supported
Mozilla Firefox (latest)	Supported
Safari (latest)	Supported with limitations
Internet Explorer (any version)	Not supported
Other browsers	Not officially supported

Supported with limitations – Supported but browser-specific updates do sometimes break compatibility. We recommend using one of the other fully supported browsers.

Not officially supported – The browser has not been formally tested as part of our qualification process. While the solution may function correctly, compatibility is not guaranteed and no support will be provided for issues encountered when using this browser.

2 Network requirements

Do not apply SSL/TLS decryption (deep packet inspection) on these IP addresses / URLs, as this can break the applications.

2.1 Applications and URLs

Application/Service	URL(s)
Online Portal	https://online.groups.be https://transfer.groups.be https://services.groups.be https://m.groups.be https://prestaweb.groups.be https://holidays.groups.be https://rum.groups.be https://iam.groups.be
Presta / ASP	https://aspstore.groups.be
Transfer	https://transfer.groups.be
SFTP	https://files.groups.be
Insights	https://insights.groups.be
Support	https://help.groups.be

2.2 IP addresses

Overview of the IP addresses we use for our hosting, applications and communication.

141.193.58.220
141.193.58.214
141.193.58.173
141.193.58.16
141.193.58.220
141.193.58.149
141.193.58.155
141.193.58.226
159.60.65.98
159.60.157.69

2.3 Recommendations

- Whitelist the subnet 141.193.58.0/24 rather than individual IP addresses, to accommodate future changes.
- Whitelist the URL *iam.groups.be*— this service does not have a fixed IP address.
- IP addresses can change over time. We recommend reviewing and updating your whitelist periodically.

3 Citrix Workspace App

For customers using our ASP services (e.g. Prest@SP), the applications are streamed via Citrix. This requires the installation of the Citrix Workspace App on the end-user's computer.

Support and information regarding Citrix client software are available at <https://www.citrix.com/platform/citrix-workspace-app.html>.

To allow initialization of Citrix sessions, specific IPs & URLs need to be whitelisted, as previously mentioned.

For Windows, you can find the recommended version and the installation instructions on <https://help.groups.be>.

For macOS, we recommend downloading directly from the Citrix website mentioned above.

3.1 Supported versions

Platform	Supported version(s)
Windows	LTSR 2507.1 CU2 (Offline installer is recommended)
macOS	Latest version compatible with your macOS release

4 Miscellaneous

4.1 Local Environment Support

The Customer is responsible for ensuring that its local environment, infrastructure, workstation configurations, network settings, security software, and third-party components meet the technical requirements necessary for the solution to function correctly.

Please note that we do not provide support, troubleshooting, or remediation for issues related to the Customer's local environment. In case of problems arising from local infrastructure, operating systems, endpoint configurations, network connectivity, security controls, or other third-party components, the Customer should contact its internal IT department or external IT partner.

Our support is limited to the delivered solution and its documented integrations, provided that all prerequisite technical requirements are met.